

E-administration and AEO competent directorates

Economic operators or their representatives can initiate AEO application and authorisation procedure via the eAEO-STP (eAEO Specific Trader Portal) available at the following link. (User guide is also available here):

<https://customs.ec.europa.eu/gtp/>

This is where economic operators can communicate with the NAV in relation to the AEO application or the existing AEO authorisation.

The eAEO-STP must first be used when submitting an application for an AEO authorisation. Before the submitting, a so-called pre-submission consultation may be initiated and is recommended with one of the eight competent Tax and Customs Directorates which are the following:

- NAV Baranya Vármegyei Adó- és Vámigazgatósága (NTCA Baranya County Tax and Customs Directorate) - HU211000
- NAV Borsod-Abaúj-Zemplén Vármegyei Adó- és Vámigazgatóság (NTCA Borsod-Abaúj-Zemplén County Tax and Customs Directorate) - HU411000
- NAV Csongrád-Csanád Vármegyei Adó- és Vámigazgatósága (NTCA Csongrád-Csanád County Tax and Customs Directorate) - HU511000
- NAV Észak-budapesti Adó- és Vámigazgatósága (NTCA North Budapest Tax and Customs Directorate) - HU170000
- NAV Fejér Vármegyei Adó- és Vámigazgatósága (NTCA Fejér County Tax and Customs Directorate) - HU821000
- NAV Győr-Moson-Sopron Vármegyei Adó- és Vámigazgatósága (NTCA Győr-Moson-Sopron County Tax and Customs Directorate) - HU611000
- NAV Hajdú-Bihar Vármegyei Adó- és Vámigazgatósága (NTCA Hajdú-Bihar County Tax and Customs Directorate) - HU711000
- NAV Kiemelt Adó- és Vámigazgatósága (KAVIG) (NTCA Large Taxpayers' Tax and Customs Directorate) - HU102000

Any IT-related problems while using eAEO-STP should be reported to the NAV Helpdesk (IT.Helpdesk@nav.gov.hu), with a detailed description and screenshot of the error, and indication to which NAV Directorate the report is addressed.